

Submitted by: Mayor Begich and
Assemblymembers Coffey, Fairclough,
Jennings, Ossiander, Shamberg, Stout, Sullivan,
Tesche, Traini, Tremaine, and Whittle
Prepared by: Department of Assembly
For reading: November 9, 2004

CLERK'S OFFICE

APPROVED

Date: 11-9-04

ANCHORAGE, ALASKA

AR NO. 2004-283

**A RESOLUTION OF THE ANCHORAGE MUNICIPAL ASSEMBLY RECOGNIZING ANCHORAGE
WATER AND WASTEWATER UTILITY FOR ITS ACHIEVEMENT OF EXCELLENCE FROM THE
ASSOCIATION OF METROPOLITAN WATER AGENCIES**

WHEREAS, AWWU was awarded the *Platinum Award for Sustained Competitiveness Achievement* to honor its continuation of long-term excellence and innovation in utility management by implementing progressive initiatives to address management challenges; and

WHEREAS, AWWU was one of 14 water utilities nationwide to receive a Platinum Award and honored for stabilizing expenses and enhancing customer service through an improvement process designed and driven by AWWU employees; and

WHEREAS, AWWU invested wisely on behalf of its customers who have benefitted from major technology initiatives, system integrations and other improvements that increased the number of customers served per employee from the 253 to 401; and

WHEREAS, AWWU's plant value per employee increased from \$1.4 million to \$3.4 million between 1987 and 2003, accompanied with a bond rating increase; and

WHEREAS, AWWU's initial employee steering team evolved into formal and informal teams to enhance both major Utility-wide issues and division improvements while creating a culture of employee involvement and continuous improvement; and

WHEREAS, AWWU's commitment to employee involvement and to provide learning and training opportunities encompasses the ideas, development and communication of the Utility's vision, mission, goals and objectives; and

WHEREAS, AWWU's workforce related initiatives to cross-train, develop skill matrixes, transition plans and its formation of 'Leaders of Change' to plan for the future as current employees retire is highly commendable; and

WHEREAS, AWWU has established a track record of achievement with the introduction of advanced automation and information systems that allow AWWU employees to apply best management practices and meet the public's need for safe water and low-cost service.

NOW, THEREFORE, the Anchorage Municipal Assembly resolves that Anchorage Water & Wastewater Utility is a nationwide industry leader and continues to raise the bar for Municipally-owned utilities to the benefit of its customers and residents of the Municipality of Anchorage.

PASSED AND APPROVED by the Anchorage Assembly this 9th day of November, 2004.


Chair

ATTEST:


Municipal Clerk

Content Information**Content ID :** 002352**Type:** AR_AllOther - All Other Resolutions

Title: A RESOLUTION OF THE ANCHORAGE MUNICIPAL ASSEMBLY
 RECOGNIZING ANCHORAGE WATER AND WASTEWATER UTILITY
 FOR ITS ACHIEVEMENT OF EXCELLENCE FROM THE
 ASSOCIATION OF METROPOLITAN WATER AGENCIES

Author: gray-jacksone**Initiating Dept:** Assembly**Date Prepared:** 11/4/04 4:56 PM**Director Name:** Dick Traini**Assembly****Meeting Date** 11/9/04**MM/DD/YY:**

2004 NOV - 8 AM 8:43
 MOWA
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Workflow History

<u>Workflow Name</u>	<u>Action Date</u>	<u>Action</u>	<u>User</u>	<u>Security Group</u>	<u>Content ID</u>
AllOtherARWorkflow	11/4/04 4:57 PM	Checkin	gray-jacksone	Public	002352
MuniManager_SubWorkflow	11/5/04 2:13 PM	Approve	sysadmin	Public	002352
MuniMgrCoord_SubWorkflow	11/5/04 2:13 PM	Approve	sysadmin	Public	002352



MUNICIPALITY OF ANCHORAGE

ASSEMBLY INFORMATION MEMORANDUM

NO. AIM 101-2004

Meeting Date: November 9, 2004

From: Mayor Mark Begich

**Subject: RECOGNITION OF ANCHORAGE WATER AND WASTEWATER
UTILITY FOR ITS PLATINUM AWARD FOR SUSTAINED
COMPETITIVE ACHIEVEMENT FROM THE ASSOCIATION OF
METROPOLITAN WATER AGENCIES**

During the Association of Metropolitan Water Agencies (AMWA) 2004 annual winter conference, Anchorage Water and Wastewater Utility was recognized as one of only 14 utilities nationwide selected as a Sustained Competitive Achievement honoree. AWWU was recognized as it continued to stabilize expenses and enhance customer service with a continuous improvement process designed and driven by AWWU employees since earning an AMWA Gold Award for Competitive Achievement in 2001.

AWWU's ongoing continuous improvement business culture has produced numerous accomplishments and its restructuring of operational values have earned the Utility national recognition for its award winning water operations. It has successfully implemented technology applications such as Maximo, for system maintenance; the Geospatial Portal, for electronic infrastructure mapping; SCADA, for computer monitoring and control of water and wastewater systems; and Electronic Timecards. AWWU is committed to ensure employee involvement and provide learning and training opportunities that encompasses the ideas, development and communication of its vision, mission, goals and objectives.

AMWA represents the interests of water utilities that provide clean, safe drinking water to more than 110 million people throughout the United States. The association represents the interests of publicly owned drinking water systems by working with Congress and federal agencies to ensure safe and cost-effective federal drinking water laws and regulations and to develop federal-local partnerships to protect water systems and consumers against acts of terrorism.

AMWAs' Gold Awards for Competitive Achievement and Platinum Awards for Sustained Competitiveness Achievement are part of the Association's industry recognition program that honors distinguished achievement of utilities and individuals, as well as notable contributions to the drinking water industry and public.

Prepared by: Mark Premo, P.E., General Manager, AWWU

Concur: Denis C. LeBlanc, Municipal Manager

Respectfully submitted: Mark Begich, Mayor

Content Information

Content ID : 002351

Type: InfoMemorandum - AIM

Title: RECOGNITION OF ANCHORAGE WATER AND WASTEWATER
UTILITY FOR ITS PLATINUM AWARD FOR SUSTAINED
COMPETITIVE ACHIEVEMENT FROM THE ASSOCIATION OF
METROPOLITAN WATER AGENCIES

Author: gray-jackson

Initiating Dept: AWWU

Select Routing: Standard

Date Prepared: 11/4/04 4:55 PM

Director Name: Mark Premo

Assembly

Meeting Date 11/9/04

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AllAIMSWorkflow	11/4/04 4:56 PM	Checkin	gray-jackson	Public	002351
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